



PRIVACY POLICY

This Privacy Policy outlines how **SOCAL TRADE LTD** (hereinafter referred to as "the Company") collects, utilizes, and protects information gathered through its website, **www.social-trade.com**, as well as any other websites operated by the Company. The Company is fully committed to safeguarding all personal data and information it collects, uses, and retains about its clients, in compliance with applicable data protection regulations.

Before registering for the Trader's Room, the Company strongly encourages Clients to carefully review this Privacy Policy to understand how their personal information will be handled. If the Client has any questions or concerns regarding the Privacy Policy, they are encouraged to contact the Company using the contact details provided on the Company's website.

Date of the latest update: 17.08.2024.

1. THE CLIENT'S PERSONAL DATA

1.1. To open an account with the Company, the Client must complete and submit an application form. During the registration process, the Client agrees to provide their personal data along with copies of necessary verifying documents. The accuracy and completeness of the information provided are essential for successful account registration.

1.2. The personal data requested from the Client may include, but is not limited to, the following:

1.2.1. Personal information provided in application forms and other documents: full name, residential address, date of birth, passport details, occupation, and current position;

1.2.2. Financial information, such as the Client's investment experience and other relevant financial background;

1.2.3. Identification documents, including scanned copies of the Client's passport, utility bills, and bank references for verification purposes;

1.2.4. Payment-related documents, such as transfer orders, bank statements, copies of credit or debit cards, and screenshots confirming transactions;

1.2.5. Credit/debit card details (when the Client deposits or withdraws funds using credit or debit cards).

1.3. The Company collects and requests this personal information to properly identify and verify the Client in accordance with legal and regulatory obligations. Additionally, the Company may use this information to communicate with the Client about its services, including updates, offers, and other relevant information.



1.4. The Company explicitly requests that individuals under the age of 18 do not register or use any services provided by the Company. The privacy and protection of minors is a priority for the Company, and therefore, it does not knowingly collect or store any information from individuals under the age of 18. Any account or information found to be associated with underage individuals will be promptly removed.

2. INFORMATION COLLECTED FROM THE CLIENT'S USE OF SERVICES

2.1. The tracking systems utilized on the Company's website(s) may collect additional data from the Client in order to enhance and optimize the services provided. This data may include, but is not limited to, information about the Client's device (such as device type, operating system, and browser), log information (including IP address, access times, and page views), location information, and cookies.

By collecting this information, the Company is able to deliver the most suitable version of its website(s) to the Client, track user behavior, and identify and resolve any technical issues that may arise. Additionally, this data is used to improve the overall performance of the website(s) and to enhance future advertising and marketing campaigns by targeting more relevant audiences.

3. CONFIDENTIALITY OF THE CLIENT'S PERSONAL DATA

3.1. The Company shall not disclose any confidential information about its clients to third parties, except in the following circumstances:

3.1.1. If disclosure is required by a regulatory authority within a competent jurisdiction. In such cases, the Company commits to notifying the third party of the confidential nature of the information being disclosed and will take all reasonable steps to ensure the privacy and protection of the Client's data.

3.1.2. If the transfer of information to third parties is necessary for the sole purpose of executing the Client's trading or non-trading instructions. In these cases, third parties may include, but are not limited to, associated or affiliated companies, auditors, agents (including payment agents), banks, or other authorized organizations or individuals. The Company ensures that such third parties adhere to strict confidentiality and data protection obligations.

3.2. If the Client's personal data is collected for use by a third party that is not a contractor or service provider of the Company, the Company commits to informing the Client in advance. This allows the Client to make an informed decision regarding whether they agree to share their personal information with the said third party. The Company will ensure that the Client is fully aware of the purpose and implications of such data sharing.



4. COOKIES

4.1. A cookie is a small text file stored on a user's computer to assist with record-keeping and enhance user experience. The Company uses cookies on its website(s) to improve the functionality and services offered. Importantly, the Company does not link the information stored in cookies to any personally identifiable information provided by the Client. The Company utilizes both session ID cookies and persistent cookies.

A session ID cookie is temporary and remains active only while the Client's browser is open. Once the browser is closed, the session ID cookie expires. On the other hand, persistent cookies are stored on the Client's hard drive for an extended period. The Client can remove these permanent cookies by following the instructions provided in their internet browser's help section. The Company uses persistent cookies for statistical analysis, helping to monitor the behavior of visitors on its site(s) and improve service delivery.

Additionally, the use of persistent cookies allows the Company to track and identify user location, preferences, and interests, which in turn enables the Company to enhance the quality and personalization of its services.

4.2. The Company also acknowledges that several of its partners may use cookies on the Company's website(s). However, the Company does not have access to, nor control over, the cookies used by third-party partners. The use of such cookies is governed by the respective privacy policies of these third parties, and the Client is encouraged to review those policies as needed.

5. SAFETY AND PROTECTION OF THE CLIENT'S PERSONAL INFORMATION

5.1. The personal information provided by the Client during registration as a user of the Company's website(s) or services is classified as "Registered Information." This Registered Information is safeguarded in multiple ways. The Client can access their Registered Information through a password that they selected during the registration process. This password is encrypted and is known only to the Client. The Client is strongly advised to keep their password confidential and not to share it with anyone. Registered Information is securely stored on servers that are accessible only to authorized personnel who have password-protected access. Furthermore, to enhance the protection of personal information, the Company may employ SSL certificates to encrypt data transmitted between the Client and the Company.

5.2. Personal information provided to the Company that does not fall under the category of Registered Information is also stored on secure servers and is accessible only to authorized personnel via password-protected systems. Unlike Registered Information, the Client does not have direct access to this data, and therefore will not be provided with a password to modify or view this information. The Company takes all necessary precautions to ensure that both categories of personal data are protected from unauthorized access, breaches, or misuse.



6. CREDIT/DEBIT CARD DATA SAFETY

6.1. The confidential data provided by the Client is processed securely in the Company's processing center. This includes sensitive payment information used during transactions. The Company ensures that the Client's credit/debit card details are not stored within the payment system once the transaction has been completed. After the transaction is processed, the card details are erased to protect the Client's privacy and to ensure compliance with data security standards. The Company implements these measures to safeguard the Client's financial information and to minimize any risk of unauthorized access or misuse.

7. CHANGES IN THE PERSONAL INFORMATION

7.1. In the event of any changes to the Client's personal information, the Client is required to promptly notify the Company. This can be done by contacting the Company through the communication channels provided on the Company's website. Timely updates are essential to ensure that the Client's account remains accurate and that the Company can continue to provide its services effectively, while complying with any legal or regulatory requirements related to the Client's information.

8. CONTENT OF EXTERNAL SITES

8.1. The Company's website may contain links to external websites over which the Company has no control or influence. Therefore, the Company is not responsible for the content, accuracy, or practices of these external websites. The responsibility for the content of external sites lies solely with the provider or operator of the respective website or information. The Client is encouraged to review the privacy policies and terms of use of any third-party websites they visit, as the Company does not assume liability for any information or services provided by such external sites.

9. LEGAL DISCLAIMER

9.1. The Company reserves the right to disclose your personally identifiable information as required by applicable laws, rules, and regulations. Additionally, the Company may disclose such information when it determines that such disclosure is necessary to protect its legal rights, or to comply with a judicial proceeding, court order, or any other legal process served upon the Company.

9.2. The Company will not be held liable for any misuse, loss, or unauthorized access to personal information resulting from the use of cookies on external websites or third-party services that the Company does not have access to or control over. Clients are advised to review the privacy policies of any external websites linked from the Company's site(s).



9.3. The Company shall not be responsible for any unlawful or unauthorized use of your personal information that occurs as a result of misuse or misplacement of your passwords, negligence, or malicious actions. The Client is responsible for maintaining the confidentiality of their login credentials and for taking the necessary precautions to prevent unauthorized access.

10. INTRODUCING CHANGES TO THE PRIVACY POLICY

10.1. When the Company decides to make changes to the Privacy Policy, such changes will be reflected in this privacy statement, on the website, and in other relevant locations that the Company deems appropriate. This ensures that the Client remains informed about what information the Company collects, how it is used, and under what circumstances, if any, it may be disclosed. The Company reserves the right to modify this Privacy Policy at any time, so Clients are encouraged to review it regularly. In the event of significant changes to the policy, the Company will notify the Client either by email or through a prominent notice on the website. By continuing to use the Company's services or visiting the website after such changes, the Client automatically agrees to the updated Privacy Policy.